



## **The Illinois Department of Corrections**

1301 Concordia Court, P.O. Box 19277 • Springfield, IL 62794-9277 • (217) 558-2200 TDD: (800) 526-0844

### **COVID-19 JHA Survey 2020 Response**

The men and women working in the Illinois Department of Corrections continue to demonstrate commitment and dedication as they provide persons in our custody with essential services during the Coronavirus Pandemic. More than 47 percent of offenders incarcerated in IDOC facilities responded to the John Howard Association (JHA) COVID-19 survey between April 24<sup>th</sup> and May 3<sup>rd</sup> 2020.

The results of the survey will be used to reiterate expectations, review procedures and continue to be transparent. Highlighted areas below are hyperlinks to additional information that is found on the department's website. Memos, schedules and other communications are included in this document to demonstrate how we provided materials and other resources to the facilities and delivered to the population. As IDOC continues to manage the prison population during these unprecedented times we have been transparent in our operations.

**Did you have enough soap to regularly wash your hands in the last week?**

Offenders are provided with one - 3 oz. bar of soap or two 1.5 oz bars on a weekly basis. Facilities have established tracking systems to ensure soap is delivered to each offender who accepts it. Attached is a snapshot of soap delivery to each facility and an example of facility logs for distribution.

Bar Soap Distribution	Bar Soap 2000/care issued	Bar Soap 2000/care issued	Bar Soap 500/care issued	Bar Soap 500/care issued	Soap 1000/care issued 5/16/20	Soap 250/care issued 5/16/20	Bar Soap 1200/care issued	Bar Soap 2000/care issued	Bar Soap 500/care issued
Big Muddy River	12		6	6					
Centralia	13		7	7			11		5
Danville	16		8	9	1	15			7
Decatur	5	5		3		4			2
Dixon	20			10				22	
East Moline	11	11		6	1		9	11	
Graham	18		9	9					
Hill	16		9	9	2		13	16	
Illinois River	16	16	8	8		17		16	
Jacksonville	9		5	5				8	
Greene County WC	0								
Pittsfield WC	1	1			1				1
Joliet RTU	2	2		1		3		2	
Elgin Treatment Center	1	1		1		1		1	
Kewanee	3	3		2		3		3	
Lawrence	20		10	10					
Lincoln	10	10		5					4
Logan	16	16		8		16			6
Menard	19		10	10	2		14		
Menard MSU	0								
Pinckneyville	19		10	10	8				
Murphysboro	2		1	1					
Pontiac	8	8		4	2		10	12	
Pontiac MSU	0								
Robinson	11		6	6	6				4
Shawnee	16		8	8					
Sheridan	17	17		10	2		13	16	
SWICC	6		3	3	1		5		3
Stateville	11	11		6				12	
Stateville NRC	11	11		6				13	
Taylorville	10		5	5				10	
Vandalia	10		5	5					4
Vienna	9		5	5		9			
Dixon Springs IIP	0								
Western Illinois	16		8	8	10			16	
Clayton WC									
Fox Valley ATC									
Peoria ATC									
<b>Case Totals</b>	<b>354</b>	<b>132</b>	<b>114</b>	<b>186</b>	<b>36</b>	<b>68</b>	<b>75</b>	<b>158</b>	<b>36</b>
<b>Bar Totals</b>	<b>70836</b>	<b>26400</b>	<b>57000</b>	<b>92000</b>	<b>36000</b>	<b>19040</b>	<b>9000</b>	<b>31600</b>	<b>18000</b>

- Empty

- Offender Present Unit 2 WING B

Illinois Department of Corrections  
Unit Phone/Shower Log  
Shawnee Correctional Center

DATE 4-29-2020

2-(1.5)oz Bar Soap  
3oz total

Shift 7-3

3-21

Y=YES R=INMATE REFUSED I=INMATE INELIGIBLE N/A= NOT APPLICABLE

ELL	Number	NAME	Phone	Fold	Shower	Cell Cleaning	CELL Number	NAME	Phone	Tub	Shower	Cell Cleaning
12		/					50	/				
12		/					50	/				
13		/					51	/				
13		/					51	/				
14		/					52	/				
14		/					52	/				
15		/					53	/				
15		/					53	/				
16		/					54	/				
16		/					54	/				
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34		/					72	/				
35		/					73	/				
35		/					73	/				
36		/					74	/				
36		/					74	/				
37		/					75	/				
37		/					75	/				
38		/					76	/				
38		/					76	/				
	Spray	Hand Sanitizer	32oz	Full			77	/				
				3/4			77	/				
				1/2			78	/				
				1/4			78	/				
LT.	Name						79	/				
LT.	Signature						79	/				
GT.	Name						80	/				
GT.	Signature						80	/				

cc: file

S. Moore 12511

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SHA 0072 (Rev 4/2020)

**How often did you get cleaning chemicals from IDOC and did you get enough to clean your cell/sleeping area in the last week (soap, bleach, Citral Green, or peroxide)?** The hyperlink below is the statewide chemical inventory. It details materials and delivery to facilities.

<https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/June%20-%20Master%20Chemical%20Inventory%20060920.pdf>

Sample cleaning inventories for 4/28/2020 and 5/2/2020 at Graham, Menard, Pontiac, Vienna and Shawnee are below. Every facility reports the inventory daily for the day before. The logistics section conducts quality control of the inventories daily. Each facility has an appointed logistics section and mandated to take part in a weekly call and responsible for the reporting. In addition, we have designated regional distribution centers throughout the state that push the needed materials to the facilities based on review of the daily inventories. In the example below, supplies based on levels were delivered on 4/29/2020.

*Reported totals indicated by gallon						*Reported by Individual Quantity					
Hand Sanitizer	Bleach	Industrial Cleaner	ARC Cleaner	CITRAL Green Cleaner	Hydrogen Peroxide	Foaming Hand Soap Bottles/Cartridges	Anti-Bacterial Soap Bottles/Cartridges	Bar Soap	Hand Sanitizer Bottles		
Graham		0.00	588.75	180.75	100.00	53.50	38.50	288	108	10348	32
Graham		0.00	578.75	179.50	100.00	52.00	37.00	288	108	10348	132
Menard		0.00	463.00	157.00	0.00	162.00	111.25	191	276	2893	218
Menard		0.00	382.00	145.50	0.00	155.50	108.25	188	256	5342	210
Pontiac		3.00	292.00	136.00	63.00	75.00	127.00	96	282	11000	150
Pontiac		3.00	288.00	136.00	62.00	72.00	127.00	96	277	11600	182
Shawnee		63.00	2982.00	110.00	32.00	70.00	110.00	72	153	7976	94
Shawnee		63.00	2982.00	110.00	32.00	70.00	110.00	72	153	8776	181
Vienna		3.00	264.00	128.00	12.00	59.00	107.00	6	122	4000	95
Vienna		3.00	642.00	128.00	8.00	59.00	107.00	6	122	6500	88

**Did you go to yard at least once in the last week?**

In consultation with IDOC agency medical staff, the decision was made to cease movement to yard due to increasing cases of COVID-19 in facilities. However, after follow-up discussion with IDOC medical and mental health staff, it was determined that yard/recreation is important and should be allowed if social distancing is practiced. Prior to re-opening yard, the memo below, which is hyperlinked to the web page, provided exercises that could be done in cells and dayrooms.

<https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/Exercise%20During%20the%20Pandemic.pdf>

In addition to the above noted memo, that was distributed to the offender population, the below information about recreation is outlined in the statewide recreation plan.

- **Recreation (e.g. patios, yards, etc.):**
  - Suspend recreation or restrict recreation space usage to a single housing unit/dorm per space (where feasible)
  - If approved, identify schedules and choose recreation spaces where individuals can spread out
  - Stagger time in recreation spaces
  - Limit as much as possible the number of individuals in any single group
  - Do not allow groups of individuals to congregate in recreation spaces
  - Recreational equipment (such as weights, balls, magazines, books, playing cards, etc. ) should be removed

Utilizing recommendations from the IDOC medical and mental health team, permission was granted to allow yard for offenders. This yard schedule is from Stateville.

**STATEVILLE YARD SCHEDULE  
WEEK OF 4-27-20**

NRC

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am 3 Gallery ½ (Rotate)		8:30-10am 2 Gallery ½ (Rotate)		8:30-10am 1 Gallery ½ (Rotate)	
	10:30-12pm 3 Gallery ½ (Rotate)		10:30-12pm 2 Gallery ½ (Rotate)		10:30-12pm 1 Gallery ½ (Rotate)	

## STATEVILLE YARD SCHEDULE

WEEK OF 4-27-20

### Small Yard 1

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am B-10 Gallery ½ (Rotate)	8:30-10am B-8 Gallery ½ (Rotate)	8:30-10am B-6 Gallery ½ (Rotate)	8:30-10am B-4 Gallery ½ (Rotate)	8:30-10am B-2 Gallery ½ (Rotate)	Crutch 9am B-House (Rotate)
	10:30-12pm B-10 Gallery ½ (Rotate)	10:30-12pm B-8 Gallery ½ (Rotate)	10:30-12pm B-6 Gallery ½ (Rotate)	10:30-12pm B-4 Gallery ½ (Rotate)	10:30-12pm B-4 Gallery ½ (Rotate)	

### Small Yard 2

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am C-10 Gallery ½ (Rotate)	8:30-10am C-8 Gallery (Rotate)	8:30-10am C-6 Gallery ½ (Rotate)	8:30-10am C-4 Gallery ½ (Rotate)	8:30-10am C-2 Gallery ½ (Rotate)	Crutch 9am C-House (Rotate)
	10:30-12pm C-10 Gallery ½ (Rotate)	10:30-12pm C-8 Gallery ½ (Rotate)	10:30-12pm C-6 Gallery ½ (Rotate)	10:30-12pm C-4 Gallery ½ (Rotate)	10:30-12pm C-2 Gallery ½ (Rotate)	

### South Yard

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am D-9 Gallery ½ (Rotate)	8:30-10am D-7 Gallery ½ (Rotate)	8:30-10am D-5 Gallery ½ (Rotate)	8:30-10am D-3 Gallery ½ (Rotate)	8:30-10am D-1 Gallery ½ (Rotate)	Crutch 9am D-House (Rotate)
	10:30-12pm D-9 Gallery ½ (Rotate)	10:30-12pm D-7 Gallery ½ (Rotate)	10:30-12pm D-5 Gallery ½ (Rotate)	10:30-12pm D-3 Gallery ½ (Rotate)	10:30-12pm D-1 Gallery ½ (Rotate)	

**STATEVILLE YARD SCHEDULE  
WEEK OF 4-27-20**

**North Yard**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am E-9 Gallery ½ (Rotate)	8:30-10am E-7 Gallery ½ (Rotate)	8:30-10am E-5 Gallery ½ (Rotate)	8:30-10am E-3 Gallery ½ (Rotate)	8:30-10am E-1 Gallery ½ (Rotate)	Crutch 9am E-House (Rotate)
	10:30-12pm E-9 Gallery ½ (Rotate)	10:30-12pm E-7 Gallery ½ (Rotate)	10:30-12pm E-5 Gallery ½ (Rotate)	10:30-12pm E-3 Gallery ½ (Rotate)	10:30-12pm E-1 Gallery ½ (Rotate)	

**Restrictive Housing Yard**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am Segregation (XLW) (Rotate)	8:30-10am Segregation (XUE) (Rotate)	8:30-10am Segregation (Overflow X) (Rotate)			
	10:30-12pm Segregation (XUW) (Rotate)	10:30-12pm Segregation (HCU) (Rotate)				

**Protective Custody Yard**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	8:30-10am Protective Custody (XUC/LC) (Rotate)	8:30-10am Protective Custody (XLE) (Rotate)	8:30-10am Protective Custody (Overflow) (Rotate)			
	10:30-12pm Population (LC) (Rotate)	10:30-12pm Segregation (UW) (Rotate)				

## **Good Health Practices**

Direction was shared with the offender population regarding good health practices including social distancing when possible, washing hands, properly covering mouth when sneezing or coughing and cleaning shared items such as phones after use. They received memos and cleaning materials. Memos, (*click on the hyperlink to view*), will be re-issued to reiterate safety precautions.

[https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/COVID\\_19%20Proper%20Handwashing%20Technique.pdf](https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/COVID_19%20Proper%20Handwashing%20Technique.pdf)

<https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/Preventative%20Measures.pdf>

JB Pritzker  
Governor



Rob Jeffreys  
Acting Director

### **The Illinois Department of Corrections**

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1301 Concordia Court, P.O. Box 19277 • Springfield, IL 62794-9277 • (217) 558-2200 TDD: (800) 526-0844

March 16, 2020

Dear Men and Women in Custody,

Your health, safety, and well-being are among our highest priorities at the Illinois Department of Corrections. In order to prevent the spread of illness, the Department has consulted with internal and external experts and determined a course of action.

To address specific issues related to the flu and COVID-19, we are working to limit exposure to risk factors and symptoms. In order to accomplish this, the following will be done:

- 1) Asymptomatic individuals with exposure to risk factors will be quarantined.
- 2) Symptomatic individuals with exposure to risk factors will be isolated.

**For your safety and the safety of others, you are required to have your temperature taken when requested. If you refuse to have this done, you will be subject to quarantine.**

**As a reminder, please continue to follow these common-sense practices:**

- Wash your hands regularly for at least 20 seconds using soap and water.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Cover your mouth and nose with the inside of the arm or with a tissue when coughing or sneezing. Throw the tissue away immediately. Wash hands as soon as possible afterward.

Sincerely,

Alveta Williams



**Could you shower at least three (3) times a week?**

The Medical Quarantine plan outlines how facilities with confirmed cases should allow for offender showers. Other facilities, without active cases, continue to shower per their normal schedules. Facilities with confirmed cases of COVID-19 are placed on Medical Quarantine. Due to the unique characteristics of each facility, a meeting between facility leadership, the Office of Health Services, Mental Health Services, and Operations is held to determine how services can be safely provided to men and women in custody. These services include, but are not limited to medical and mental healthcare, showers, phone access, meals, yard, etc.

**Did you get at least one free phone call or free video visit in the last week?**

The department recognizes communication between incarcerated persons and their families and loved ones is vital. On a weekly basis, funds were placed in each offender trust account to use for phone calls and video visits. Memos and emails indicating the importance of continued communication and IDOC's commitment were sent to the facilities and an email address and hotline were established for families to make inquiries and report information regarding incarcerated persons. They can send messages to [DOC.COVID@Illinois.gov](mailto:DOC.COVID@Illinois.gov) or call 217-558-2200 extension 7700. This information is in the below messages, on the IDOC webpage and hyperlinked below.

<https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/Communication%20Efforts.pdf>

<https://www2.illinois.gov/idoc/facilities/Documents/COVID-19/CommunicationCustody/Free%20GTL%20Services.pdf>

**Subject:** Offender Trust Fund Accounts  
**Importance:** High

All,

We have been advised that each offender has been provided with a trust fund deposit of \$4.15. The value is net of any court ordered fee(s), restitution(s), or beginning negative balance. These funds will cover two (2) twenty minute phone calls and reimbursement for one (1) video visit. I want to commend Chief Brunk and his staff as well as your Business Office staff. Everyone did a phenomenal job completing this task on such short notice.

**John Eilers**  
*Chief of Operations*  
*Illinois Department of Corrections*

All,

To limit the opportunity of COVID-19 being introduced into our correctional facilities, we will be suspending all visitation effective Saturday, March 14, 2020 until further notice. This suspension is for precautionary purposes only as there are no known cases of COVID-19 among our staff or any offenders in our custody. **Attorney visits will be allowed; however, they shall be provided with the visitor questionnaire prior to visiting. If they answer yes to any of the questions, the BUDAO shall be contacted immediately. The BUDAO shall contact their respective Deputy Director for guidance.**

In addition, all volunteer managed programs will be cancelled until further notice. All volunteer coordinators shall contact volunteers to inform them of this suspension of services. Any facility tours by outside entities shall also be cancelled unless prior approval is received from the Director's office. At this time, all educational, vocational classes and religious services that are led by staff or offenders will continue.

This information has been placed on our website and social media sites. It is imperative that this information is communicated with our offender population via the offender television channels, posted in common areas, etc. Additionally, offenders who have visits scheduled for this weekend must be given the opportunity to telephonically inform their visitors of the policy change. The use of video visitation shall continue and the hours it is utilized should be expanded to afford all offenders the opportunity to visit with their family. Also, additional opportunities shall be afforded to all offenders to make phone calls. Dayroom times should be reviewed and sign-up sheets scheduling calls for offenders in each unit shall be completed. These schedules shall be forwarded to your respective Deputy Director for review. To ensure all offenders have an opportunity to communicate with their families, each offender will have funds added to their Trust Fund Account so they can have a minimum of one (1) 15-minute video visit and two (2) 20-minute phone calls. Grade restrictions will be lifted for offenders in "B" or "C" grade so they can have a video visit. Offenders in "C" grade will be allowed to make one (1) phone call per week until visits are restored. Wardens, Assistant Wardens, Shift Supervisors, and Clinical staff should increase their tours to remain responsive to our staff and offender needs.

**John Eilers**  
*Chief of Operations*  
*Illinois Department of Corrections*

### **Did Commissary Run on Schedule?**

As facilities adjusted to the demands and impact of COVID-19, we made every attempt to provide normalcy for offenders and staff. That included providing access to offender commissary. While we experienced some delays, every attempt was made to provide shopping to all offenders including those with disciplinary issues.

### **IDOC Covid-19 Response**

Our staff continues to demonstrate resiliency and tenacity as we work through the challenges of COVID-19. Should JHA or other stakeholders have questions, please visit our website to review the COVID-19 response. IDOC appreciates and thanks the John Howard Association for the opportunity to respond.